Internal Audit Outcomes

Appendix A – Progress against the internal audit plan 2023/24

Audits highlighted in **bold** are reported to this meeting.

Assignment and Executive Lead	Status / Opinion issued	Actions agreed			Target Audit Committee (as per IA plan 31 March 2024 / change control*)	Actual Audit Committee
		L	M	H		
Complaints and Feedback	Final issued Reasonable Assurance	0	2	0	12 July 2023	12 July 2023
Business and Financial Planning	Final issued Substantial Assurance	1	0	0	8 November 2023	8 November 2023
Governance over Development Strategy	**Final issued** **Reasonable Assurance**	**1**	**1**	**0**	~~**8 November 2023**~~ **6 Feburary 2024**	**6 February 2024**
~~IT Security Review~~ Fraud Review	Scoping underway	-	-	-	~~6 Feburary 2024~~ 16 May 2024	

APPENDIX A: PROGRESS AGAINST THE INTERNAL AUDIT PLAN 2024/25

Assignment and Executive Lead	Status / Opinion issued	Actions agreed			Target Committee meeting (as per IA plan / change controls*)	Actual Committee meeting
		Low	Medium	High		
Asset Management	Reasonable Assurance	3	3	0	July 2024	14 July 2024
Safeguarding	Reasonable Assurance	0	2	0	July 2024	14 July 2024
Data quality	Reasonable Assurance	0	5	0	November 2024	13 November 2024
Asset and Liability Register	Reasonable Assurance	1	3	0	November 2024	13 November 2024
Follow up	**Reasonable Progress**	**1**	**2**	**0**	**February 2025**	**12 February 2025**

2026.08 - update annually

APPENDIX A: PROGRESS AGAINST THE INTERNAL AUDIT PLAN 2025/26

Assignment and Executive Lead	Status / Opinion issued	Actions agreed			Target Committee meeting (as per IA plan / change controls*)	Actual Committee meeting
		Low	Medium	High		
Governance	Substantial Assurance	2	0	0	July 2025	July 2025
ICT Strategy	Reasonable Assurance	3	1	0	November 2025	November 2025
Voids and Lettings	***Substantial Assurance***	***1***	***1***	***0***	***February 2026***	***February 2026***
Customer engagement	***Substantial Assurance***	***0***	***0***	***0***	***February 2026***	***February 2026***
Follow up	Fieldwork underway	-	-	-	May 2026	

APPENDIX A: PROGRESS AGAINST THE INTERNAL AUDIT PLAN 2026/27

Assignment	Status / Opinion issued	Actions agreed			Target Committee meeting (as per IA plan / change controls*)	Actual Committee meeting
		Low	Medium	High		
Contract management	***Final report issued 'Substantial Assurance'***	***3***	***0***	***0***	***21 July 2026***	***21 July 2026***
Procurement	Review cancelled.	-	-	-	November 2026	
Rent arears	Planned for October 2026	-	-	-	February 2027	
Complaints	Planned for November 2026	-	-	-	February 2027	
Follow up	Planned for January 2027	-	-	-	May 2027	