

As your landlord, your health and wellbeing are very important to us.

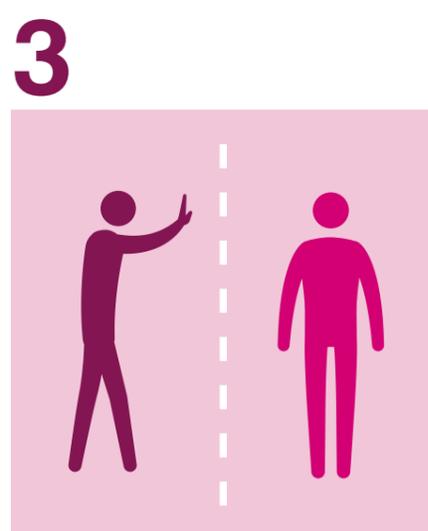
We have produced the following advice in response to the recent outbreak of coronavirus in the UK.



Wash your hands regularly



Sneeze and cough into a tissue



Avoid close contact with people who have a cold or flu



Call or visit online the NHS 111 service if worried about your health

Do I need to tell my landlord if I am self-isolating or have been infected with coronavirus?

You only need to tell us if you were expecting a visit and need to cancel it, for example, you had a home repair booked in or a housing or support officer coming to visit you.

We will rearrange the appointment for a later date, once you are well again and the risk of the virus spreading has passed.

What should I do if my neighbour is infected?

As long as you are not in close contact, the risk should be minimal. NHS advice states that the virus can only survive a short time outside the body. Just make sure you wash your hands regularly and avoid close contact with anyone who is unwell.

If I am unwell in my house or flat, will you deep clean the property?

As long as you follow medical guidance, remain isolated for as long as you are advised and avoid further contact with anyone who has the virus, the risks will be low. For more information about isolation, please visit [nhs.uk](https://www.nhs.uk).

Is it safe to visit your offices?

Yes. It is safe to visit any public places as long as you listen to the advice about washing your hands, sneezing and coughing into tissues and avoiding close contact with people who are unwell. However, we do encourage contacting us by email, online or by phone.

We also make sure we have plenty of soap and hand sanitiser available in our offices and centres. Please use it.

Are you planning to cancel any events?

At the moment there isn't any need to cancel any events we have arranged. If the situation changes we will update you on our website.

The NHS has issued up-to-date medical advice on its website. For the latest information and guidance, visit [nhs.uk](https://www.nhs.uk)